

## Transforming Community Services in a cold climate

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## The change challenge!



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## Presentation contents

- An overview of the Transforming Community Services (TCS) programme
- Increasing taxpayer value by using the Quality, Innovation Productivity and Prevention (QIPP) approach to ensure the NHS is prepared for the economic downturn
- Innovation and adoption of technologies
- Opportunities for questions and discussion

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## Looks familiar?



## Real change or colour film? *South West*



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## Transforming Community Services - the national context *South West*

### **Services do not have capacity and capability to meet the challenges facing health and care**

- £10bn annual spend with largely unmeasured outcomes
- Lack of robust data, tariffs and outcome measures
- Large variation in quality, care pathways, productivity, costs and activity
- Infrastructure outdated - technology, buildings, workforce
- Confusing referral routes, duplication and lack of awareness of what's available
- Variable focus, limited innovation

### **Facing rising demands**

- 57% of those over 85 are in contact with a district nurse
- 31% increase in people over the age of 85 in the next ten years
- 15 million people with chronic long term conditions and increasing
- Rising obesity rates amongst children storing up longer terms problems

***In a financially difficult climate, with hospital and social care systems also under pressure and growing consumer expectations!***

## Lifetime care themes

- Improving health and wellbeing and reducing health inequalities
- Improving services for children and families
- Redesigning acute care closer to home
- Resigning long term conditions services
- Expanding planned care services outside hospital
- Improving end of life care services

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## What you should expect to see in local commissioning plans

- A focus on improving quality and productivity
- Less variation and more clarity about expected outcomes
- Community services that will be part of an integrated, patient centred system (health care, social care, third sector)
- A shift in the care delivery system so that services enable more patients to be cared for locally and there is less reliance on hospitals
- Community Services which are proactive in supporting people to stay healthy and stay in control of their health (for example if they have a long term health problem) throughout their lives
- ***much good practice is already in existence across the NHS the challenge is to increase the pace of change and to deliver excellent community services to the whole population!***

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# How is technology helping?



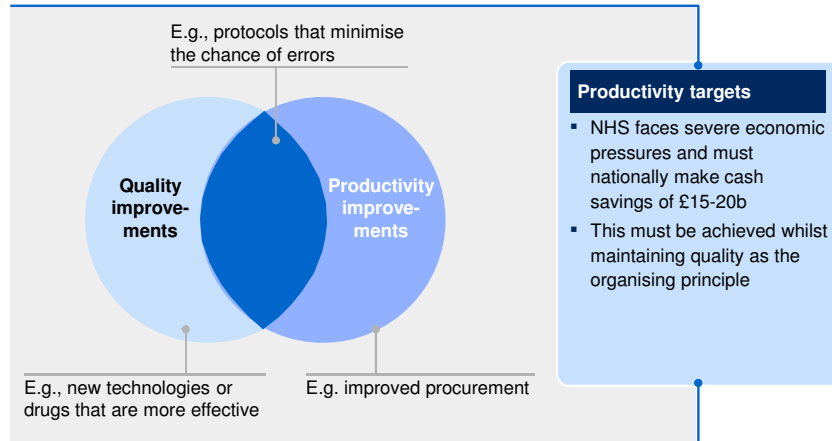
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# Transformation – the challenge continues

  
South West



## The changing environment means we need to focus our efforts on improving quality and productivity at the same time



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## The NHS needs be willing to work in new ways and with new partners!



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