



Citizen-Centric  
Artificial Intelligence  
Systems

# Citizen-Centric AI Systems

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UK Research  
and Innovation

The  
Alan Turing  
Institute



University of  
**Southampton**



# Promise of AI

- Hyperconnected AI systems have tremendous promise to address grand societal challenges.



Smart Transportation

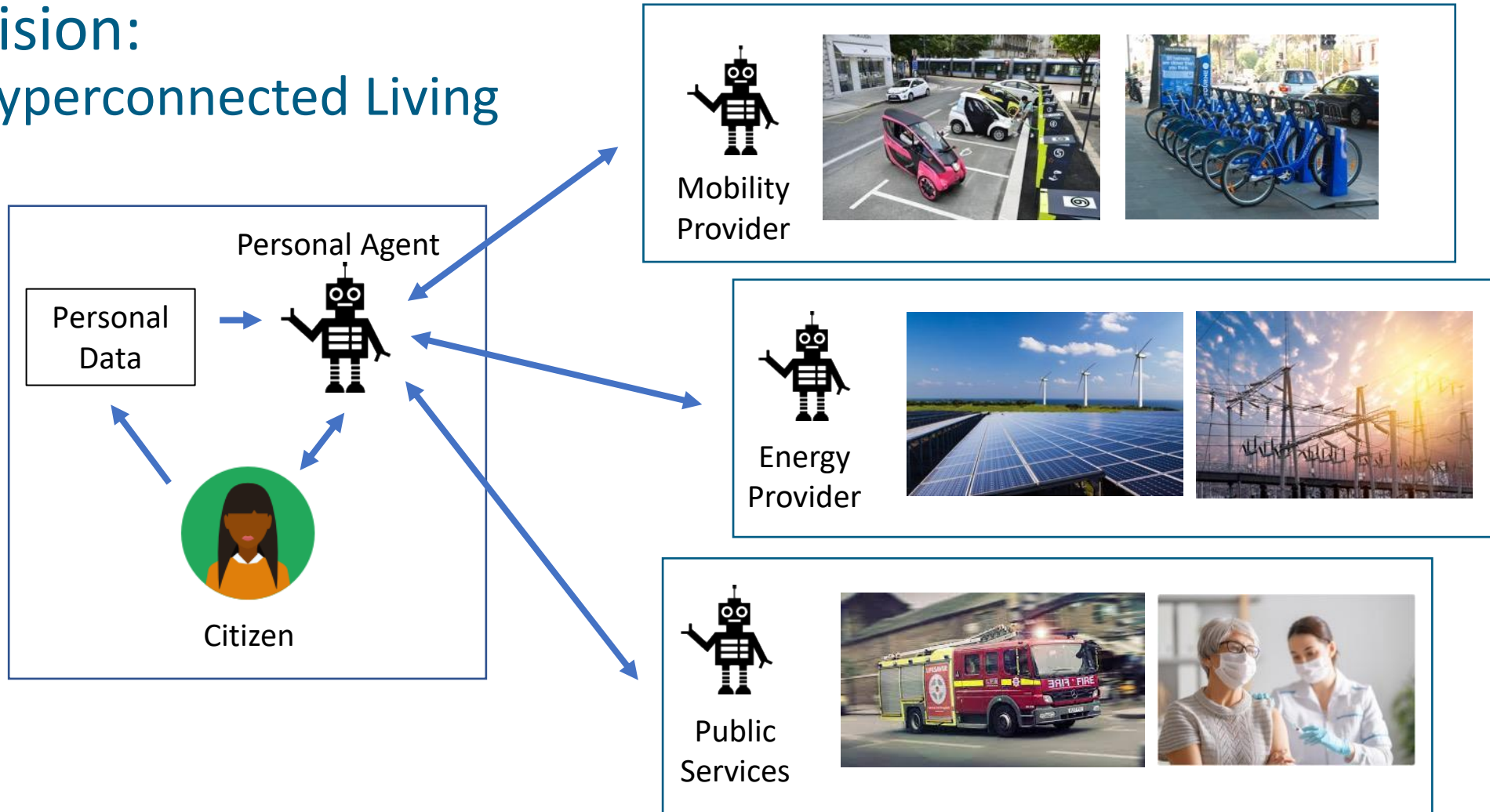


Smart Energy



Disaster Response

# Vision: Hyperconnected Living



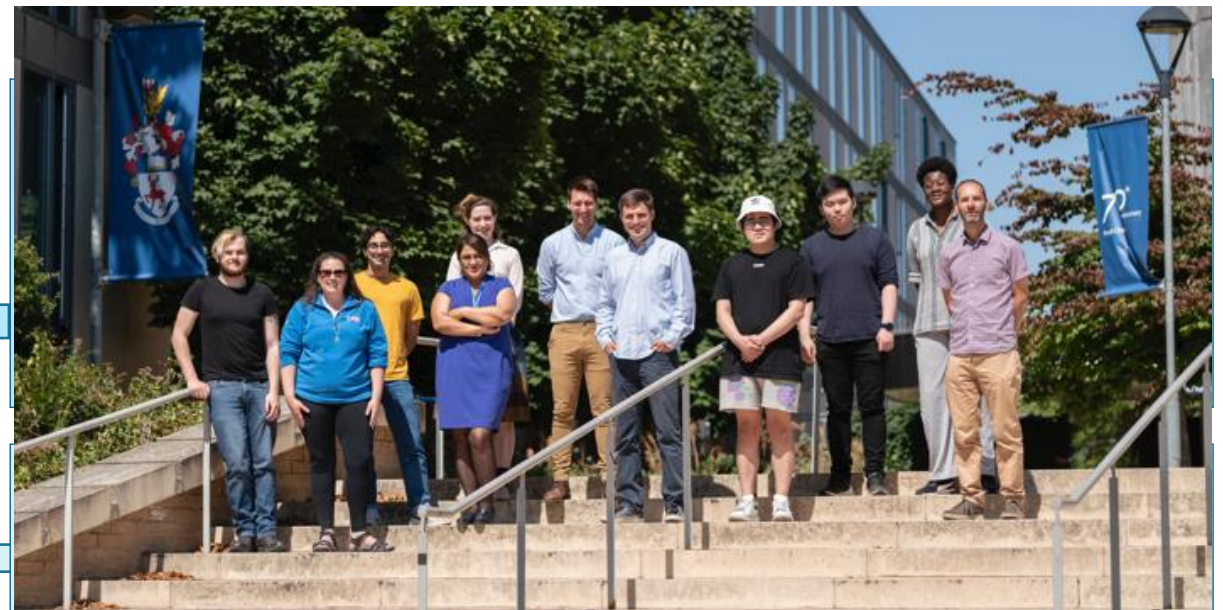
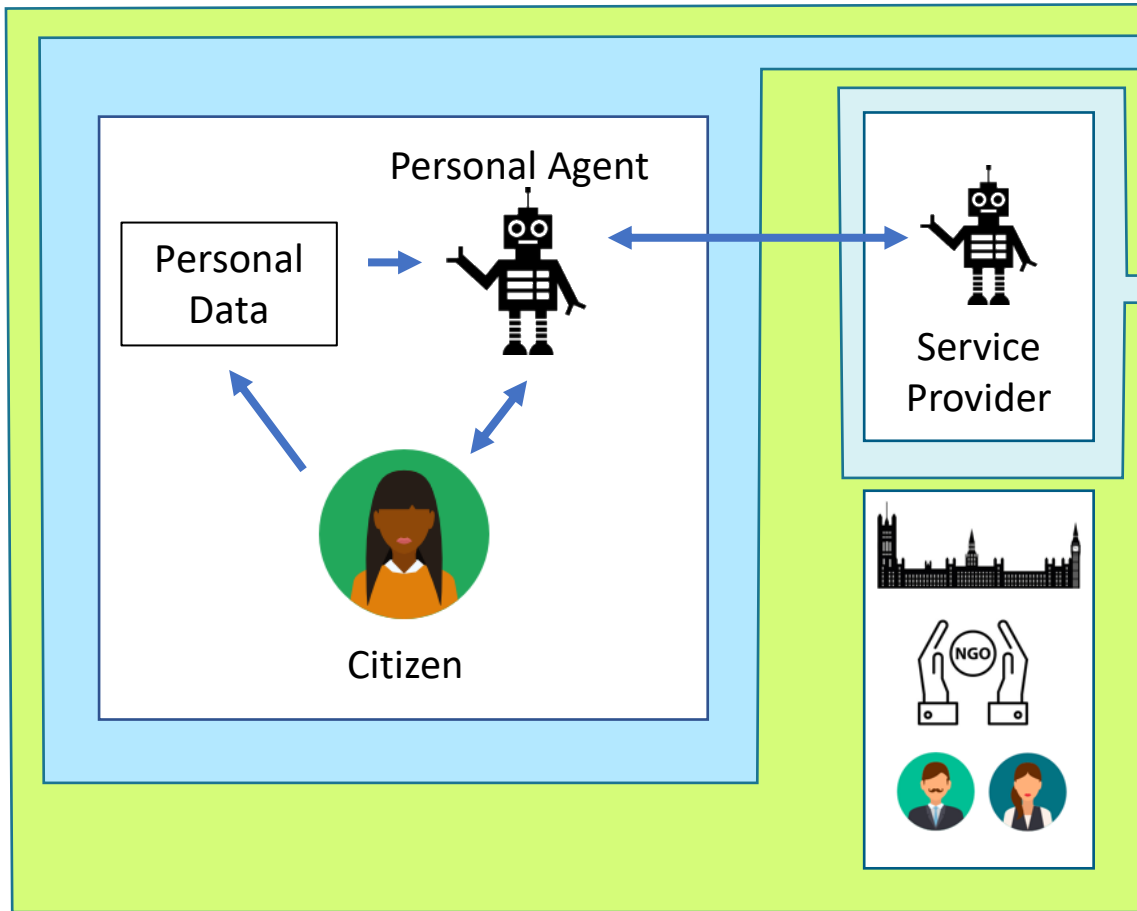
# Challenges

How do we ensure that citizens are able to trust these AI systems?

- They need to be **citizen-centric**:
  - **Citizen-aware**: learn citizens' preferences and requirements.
  - **Citizen-beneficial**: consider incentives and provide value to every citizen.
  - **Citizen-sensitive**: make fair and equitable decisions.
  - **Citizen-auditable**: provide explanations and allow input from all stakeholders.



# CCAIS Research



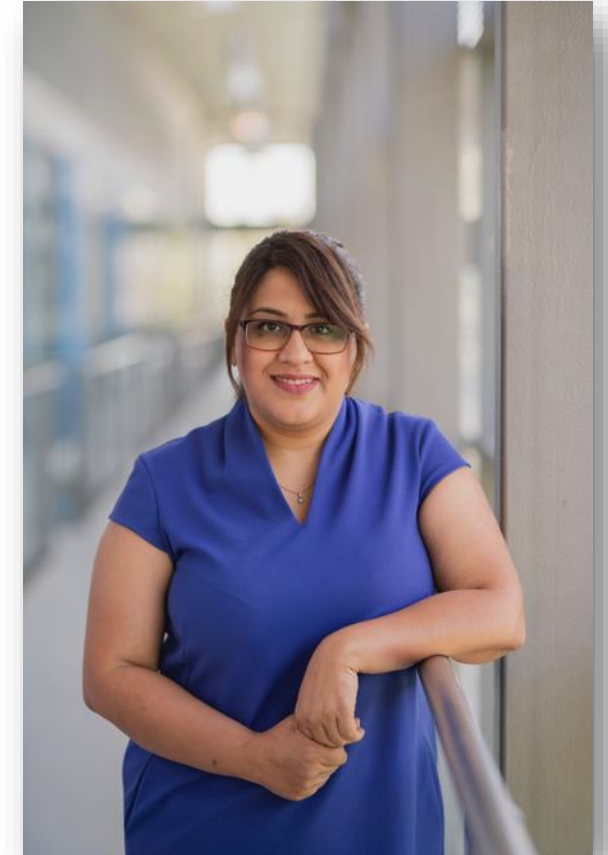
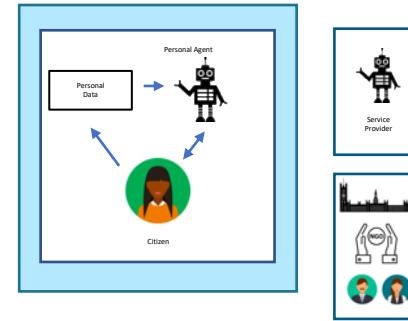
- algorithms to citizens?  
 • How can we all stakeholders participate in a continuous feedback loop?



# Preference-Aware EV Routing

## Dr Elnaz Shafipour

- AI for suggesting **personalised** routes for EV drivers.
- Surveyed **1,200 EV drivers** about how they currently select charging stations on long journeys.
  - Wide diversity of preferences
- Using combination of reinforcement learning and discrete choice models.



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<https://bit.ly/ev-brief>

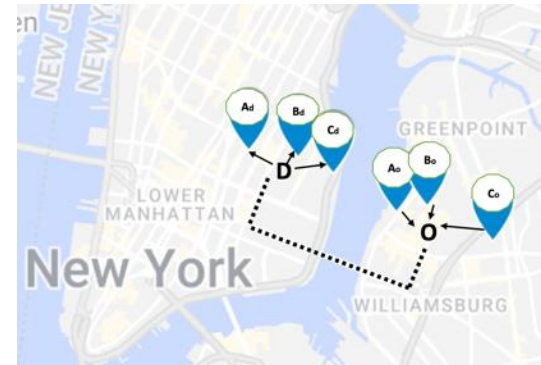
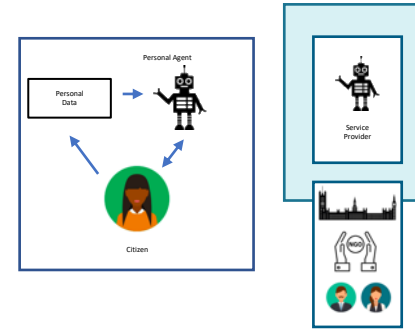


- Shafipour, E., Stein, S. (2022). EV Charging on Long Journeys: Current Challenges and Future Opportunities. Policy Brief

# Incentives in Ridesharing

## Lucia Cipolina-Kun

- Application of game theory (coalition formation) to compute **fair payments for shared taxis**.
- Assumes single central pick-up and drop-off and considers the cost of walking.
- Computable in polynomial time.
- Compensates riders for their walking effort.



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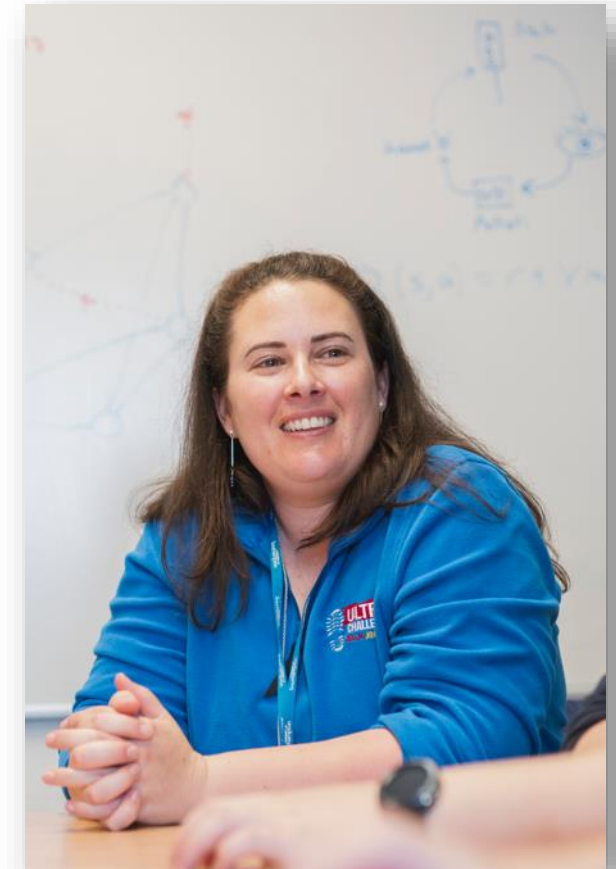
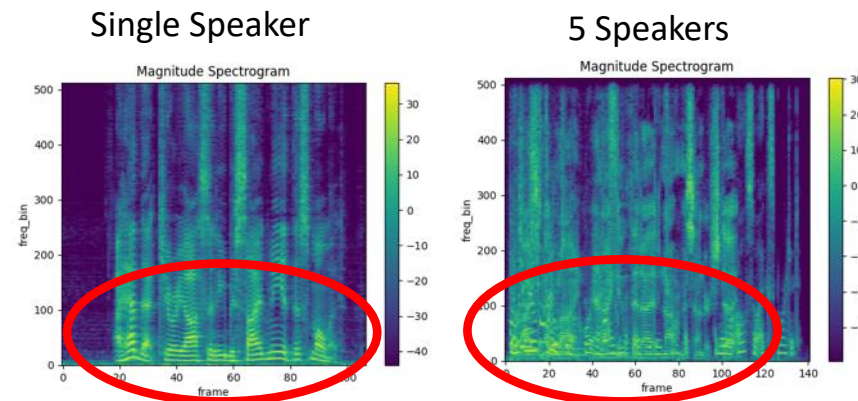
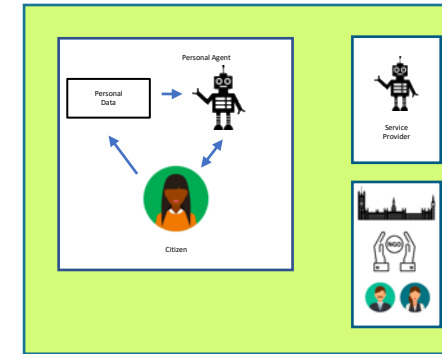


- Cipolina-Kun, L., Yazdanpanah, V., Gerding, E., Stein, S. (2022). A Proportional Pricing Mechanism for Ridesharing Services With Meeting Points. PRIMA 2022 (in press)

# Trustworthy AI Audio Services

Dr Jennifer Williams

- Audio services can help us **optimise smart buildings**.
  - Detect occupancy levels
  - Infer activities
  - Provide security
- But there are significant trust, privacy and security issues.



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- Williams, J., Yazdanpanah, V., Stein, S. (2022). Safe Audio AI Services in Smart Buildings. BuildSys 2022 (in press).





# Thank you!

Find out more:



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# Turing AI Acceleration Fellowship

- £1.4M project funded by UKRI
  - Delivered in close collaboration with Alan Turing Institute, DCMS and BEIS
  - Investment to support UK AI strategy
  - 1 of 15 Turing AI Acceleration Fellowships
- 5-year duration (2021 – 2025)
- 10 industrial partners:

